Lesson Plan: The Art of the Ask - Crafting a Professional Email

Materials Needed:

- A computer with internet access and a word processing program
- · Emma's email account
- Pen and paper for brainstorming
- Printout or digital copy of the "Email CSI: The Bad Example"
- Printout or digital copy of the "Anatomy of a Perfect Professional Email" guide
- Printout or digital copy of the "Pre-Flight Checklist" rubric

1. Learning Objectives (The Goal)

By the end of this 60-minute lesson, Emma will be able to:

- Identify the 5 key components of a professional email.
- Analyze an email for appropriate tone, clarity, and professionalism.
- Draft a clear, persuasive, and error-free email to a school principal to request a job shadowing opportunity.

2. Alignment with Standards (The 'Why')

This lesson focuses on real-world application of high school writing and communication standards.

- **Common Core ELA Standard (W.9-10.4):** Produce clear and coherent writing in which the development, organization, and style are appropriate to task, purpose, and audience.
- 21st Century Skills: Communication, Professionalism, Digital Literacy.

3. Lesson Activities & Instructional Strategies (The 'How')

Part 1: The Warm-Up - Email CSI (10 minutes)

Goal: To understand why professional communication matters by analyzing a bad example in a fun way.

Instructions:

- "Emma, you're now a detective for Email CSI: Communication Scene Investigation. Your mission is to examine the following 'crime scene'—a very bad email—and identify at least 5 'violations' or mistakes."
- 2. Provide Emma with the "Email CSI: The Bad Example" handout below. Discuss her findings. What makes this email so bad? How would a principal react to it?

HANDOUT: Email CSI: The Bad Example

To: principal@highschool.edu

Subject: hey

hi,

i wanna job shadow the art teacher. i like art and im good at it. i saw online u have a good art program. can i come like one day a week or something? i think it would be cool.

let me know asap.

thx, E

Part 2: Guided Instruction - Anatomy of a Perfect Email (15 minutes)

Goal: To learn the specific structure and components of a professional email.

Instructions:

- 1. Review the "Anatomy of a Perfect Professional Email" guide together.
- 2. Discuss each component, explaining its purpose. Emphasize the importance of a clear subject line and a polite, formal tone.
- 3. Brainstorm ideas for Emma's actual email for each section (e.g., What are 3 possible subject lines? What specific skills or interests can she mention in the body?).

HANDOUT: Anatomy of a Perfect Professional Email

- 1. **The Subject Line:** Clear, specific, and professional. It should summarize the email's purpose.
 - Example: Job Shadow Inquiry Emma [Your Last Name]
- 2. **The Salutation (Greeting):** Formal and respectful. Always use the person's title and last name.
 - Example: Dear Principal [Principal's Last Name],
- 3. The Body Paragraphs:
 - Paragraph 1 (The Opening): State who you are and why you are writing in the first sentence.
 - Paragraph 2 (The 'Why'): Explain your interest. Why do you want to shadow the art teacher specifically? What do you hope to learn? Show you've done your research.
 - **Paragraph 3 (The 'Ask'):** Clearly and politely state your request. Be specific about your availability (e.g., "one day a week," "Tuesdays or Thursdays").
- 4. **The Closing:** A polite and professional sign-off.
 - Example: Thank you for your time and consideration.
- 5. **The Signature:** Your full name and contact information.
 - Example:

Sincerely,

Emma [Your Last Name]

[Your Phone Number]

[Your Email Address]

Part 3: Independent Application - The First Draft (25 minutes)

Goal: To apply the learned concepts by drafting the actual email.

Instructions:

- 1. "Now it's your turn to be the writer, not the detective. Using our guide and the ideas we brainstormed, open a word processor and compose your email to the principal."
- 2. Encourage Emma to focus on getting her ideas down first. She can polish the grammar and spelling in the next step.
- 3. Be available for questions but allow her to work independently.

4. Assessment Methods (Checking Our Work)

Part 4: The Pre-Flight Checklist (10 minutes)

Goal: To self-assess and refine the draft for clarity, tone, and correctness.

Instructions:

- 1. Once the draft is complete, provide Emma with the "Pre-Flight Checklist" rubric.
- 2. Ask her to read her email aloud—this helps catch errors and awkward phrasing.
- 3. She should then review her draft against the checklist, making edits and improvements. Once every box is checked, the email is ready to be sent!

HANDOUT: Pre-Flight Checklist Rubric

Component	Check-In Question	Yes/No
Subject Line	Is it clear, specific, and professional?	
Salutation	Did I use the principal's correct title and last name (e.g., "Dear Principal Smith,")?	
Opening	Did I introduce myself and my purpose for writing in the first two sentences?	
Body	Did I explain *why* I am interested in this specific opportunity? Is my tone polite and enthusiastic?	
The 'Ask'	Did I clearly state my request and suggest my availability?	
Closing	Did I include a polite closing (e.g., "Thank you") and my full name and contact info?	
Proofread	Have I checked for any spelling or grammar errors? (Reading it aloud helps!)	

5. Extension & Differentiation (Going Further)

For an added challenge: Discuss and draft a potential follow-up email. What would you write if you don't hear back in a week? This reinforces politeness and proactive communication skills.